

At Viadux, our Quality Objective is to provide innovative solutions that help our customers deliver water with ease and to deliver a unique level of personalised service we call customised service

To achieve this objective, Viadux will;

- *Develop and adopt Quality Management System processes, based on ISO 9001 Standards.*
- *Incorporate, promote, and support the Reece Group Values and drive the achievement of the S7 Service Standards.*
- *Drive the consistent delivery of progressive and responsive solutions to our Customers*
- *Actively seek customer performance feedback and facilitate opportunities to enhance their satisfaction.*
- *Drive engagement with our people to continually improve how we all work in our areas of responsibility.*
- *Ensure ongoing compliance with all relevant statutory and other obligations, standards, specifications, and codes of practice.*
- *Continually identify and address risks and improve the effectiveness of the system.*
- *Drive capability by developing competent, empowered, engaged employees at all levels.*

*Michael watts*

Michael Watts

Operations Leader